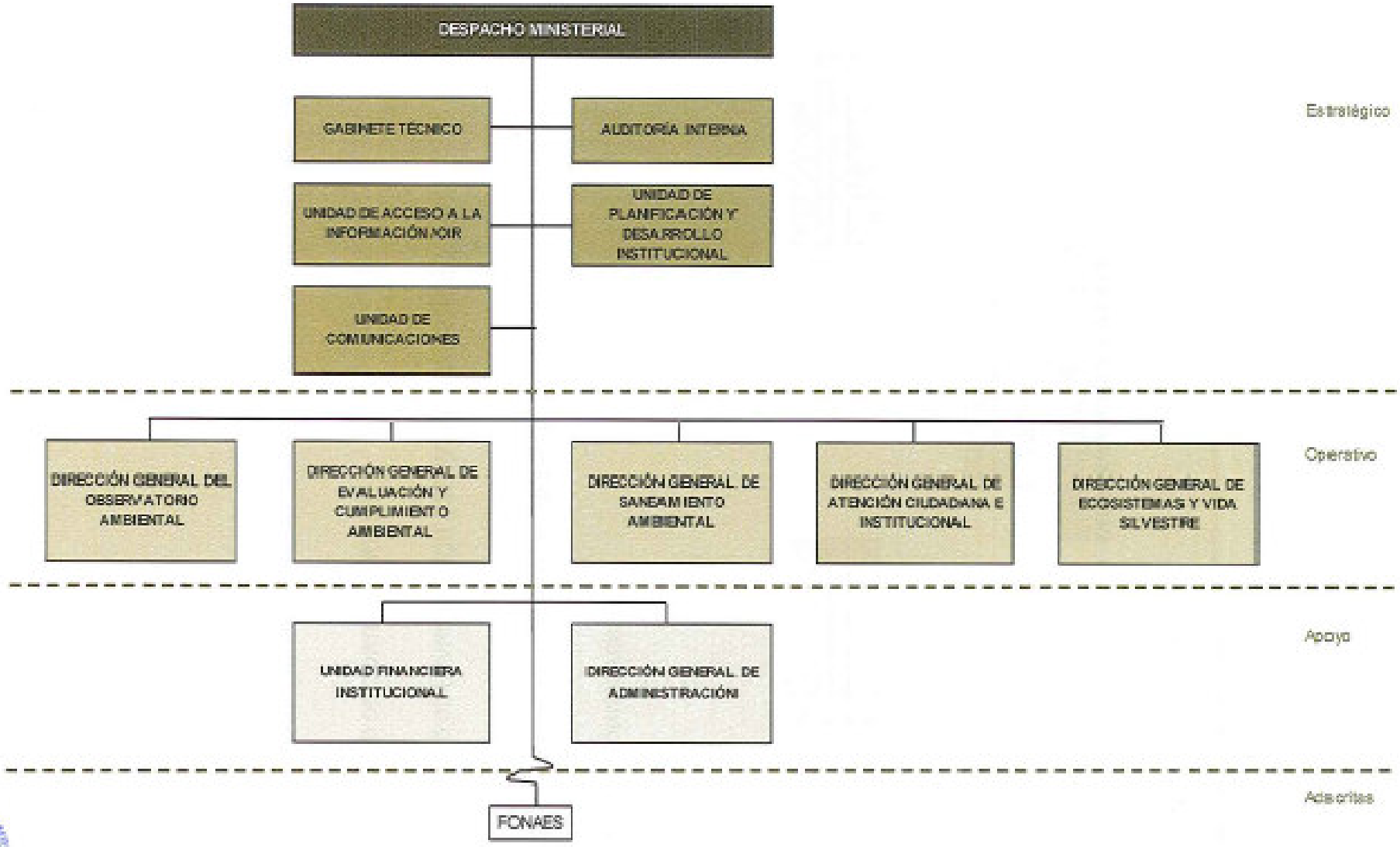IV. ORGANIGRAMA GENERAL